



TECHNICAL SERVICE BULLETIN



TSB-OT-0006

Date: October 12, 2020
To: Internal, Distribution, and Manufacturer Representatives
From: Daikin Technical Services
Subject: **Daikin Data Loader App and Bluetooth® Shared Data Loader Hardware Chip**

Daikin is pleased to announce the launch of Daikin brand Bluetooth® Shared Data Loader hardware chip and Daikin Data Loader app, using Bluetooth technology. Now, with a one-time purchase of the Bluetooth Shared Data Loader hardware chip and using the Daikin Data Loader app, you will have access to all shared data files for Daikin brand, ComfortNet® compatible equipment. This will enable shared data uploads without the need to use dedicated shared data chips.

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The Bluetooth Shared Data Loader hardware chip (part # BTSDL01-D) can be ordered by contacting your Daikin Parts Customer Service Representative.

The Daikin Data Loader app is available for download at the Apple App Store® or Google Play.

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App Store is a registered trademark of Apple Inc.



Daikin Bluetooth Shared Data Loader features and operating instructions can be accessed:

- By visiting <https://daikinone.com/loadermanual>
- By using the operating manual accessed by scanning the QR code on the box of the hardware chip
- By following the step-by-step process on the Daikin Data Loader app.

With this launch, the availability of Daikin brand specific shared data will transition from the CoolCloud™ HVAC app (as previously published in **Technical Bulletin #TSB-OT-0002** on July 20, 2020), to the Daikin Data Loader app. To facilitate a smooth transition, Daikin brand specific shared data will be available on the CoolCloud™ HVAC App until October 30, 2020.

Note that CoolCloud™ HVAC app will continue to provide shared data for Goodman® and Amana® brand products.

If you have any questions, call 1-855-DAIKIN1 or email TechService@daikincomfort.com.

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